



# SAGEM Freesat NOW WITH BBC iPLAYER

Catch up TV



# BBC iPlayer Launch

- You can now access BBC iPlayer on all of our Sagem freesat receivers whilst in beta trial. Follow the steps below to access the service.
- Firstly if your receiver is asking you to upgrade your software you will need to follow the on screen instructions to access the BBC iPlayer service.
- Alternatively you can complete a manual upgrade:

**Step 1 |** Press menu on your remote control

**Step 2 |** Scroll down to receiver settings

**Step 3 |** Press OK

**Step 4 |** Scroll down to receiver upgrade

**Step 5 |** Input your parental code when requested

**Your receiver will start searching for new software. Once this is complete your Sagem freesat receiver will be able access the BBC iPlayer service.**

**Step 6 |** Press the red button from any BBC channel (except CBBC and Cbeebies)

**Step 7 |** Enter 5483 using the number buttons, and press OK. Ignore the number not found message  
BBC iPlayer on freesat will then load after a few seconds.

# GETTING STARTED WITH BBC iPLAYER

## Connecting your Sagem freesat receiver to the internet

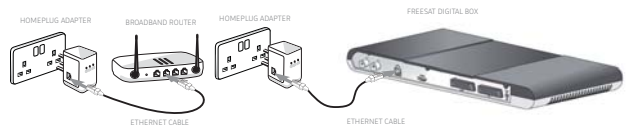
### 1| Connect with an Ethernet cable

- If your Sagem freesat receiver is located near to your broadband router, connect them together with an Ethernet cable.
- Slot one end of the Ethernet cable into an Ethernet port on your broadband router.
- Slot the other end of the Ethernet cable into the Ethernet port on the back of your Sagem freesat receiver.



### 2| Connect with Homeplug Adapters\*

- If your Sagem freesat receiver is too far apart from your broadband router to connect with an Ethernet cable, you can connect using a pair of Homeplug Adapters.
- Homeplug Adapters are a safe and convenient way to send broadband around your home using the existing in-house wiring.
- You'll need an available plug socket near to both your broadband router and your Sagem freesat receiver.
- Using one of the cables provided, connect one Homeplug Adapter to your router, and then plug into a nearby power socket.
- In exactly the same way, connect the other Homeplug Adapter to your Sagem freesat receiver, and plug in.
- Turn on both power sockets.



\*Homeplug Adapters can be purchased from your local electrical retailer.

# NAVIGATING WITH BBC iPLAYER

BBC iPlayer can be accessed by pressing the red button on BBC One (101). Your Sagem freesat receiver will first need to be connected to the internet. Once BBC iPlayer starts, navigating is simple, using the up, down, left and right keys ▲ ▼ ◀ ▶. Press the **OK** button to confirm your selection.

## How to pause during playback

- ▶ Press the **OK** button to pause.

## How to resume playback

- ▶ Once you have paused your programme press the **OK** button to resume playback at anytime.

## How to skip forward/back during playback

- ▶ Press the right arrow key ▶ to fast forward or the left arrow key ◀ to rewind your playback.

**Note:** There are varying speeds based on the amount of time you hold the key down.

## How to stop playback

- ▶ Press the back button ↶ or the yellow button ● to exit to the programme listings menu .
- ▶ Once the programme has finished it will automatically go back to the programme listings menu.
- ▶ Press the red button ● at anytime to return to the home page.

## How to exit to Live TV

- ▶ Press the exit button ✕ to exit to live TV at anytime.

## How to perform a text search entry

- ▶ The remote control will allow you to search by title of your programme. Each letter entry will display your relevant searches. Using the alphanumeric keys on the remote control press the buttons to select the letter you require, for example:

**B** = Press number 2 button two times **2** **2**



# TROUBLESHOOTING


Please follow these steps if you're having problems accessing BBC iPlayer on freesat. Your Sagem freesat receiver will first need to be connected to the internet.

## Step 1|

- Go to BBC One (channel 101)
- Press the red button  on your remote control

**Does the BBCi red button menu appear? Yes:** Enter 5483 and OK to initialise BBC iPlayer connection. Select BBC iPlayer from the menu. If it doesn't start within two minutes, please go to Step 3. **No:** Please go to Step 2.

## Step 2|

- Press the menu button  on your remote control
- Access the 'setup' menu
- Carry out "freesat tune"

Try Step 1 again. If BBC iPlayer doesn't start within two minutes, please go to Step 3.

## Step 3|

**If you are connecting with an Ethernet cable**

- Check the cable is intact and in good repair
- Disconnect the Ethernet cable from the freesat box and the router, and then reconnect both ends

**If you are connecting with the Homeplug Adapters**

- Check the green lights on both plugs. The lights should be working as follows:



Power symbol – solid green



Powerline symbol – blinking green



Ethernet symbol – blinking green

**If the lights are different to the above try the following:**

- Using a different plug socket for each Homeplug Adapter
- Try disconnecting and reconnecting each Ethernet cable

Once the lights are displaying correctly try loading BBC iPlayer again.

If you have tried all of the steps above and BBC iPlayer still doesn't start, please visit [www.freesat.co.uk/bbcoplayer](http://www.freesat.co.uk/bbcoplayer) for further technical support.